



Booking Information and Terms and Conditions

1.1 Rates -

We have the following pricing structure in place depending on how many dogs are booked in a session.

<u>Number of Dogs</u>	<u>30 Minutes</u>	<u>1 hour</u>
1-3	£6	£10
4-6	£8	£12

Number of dogs

The maximum number of dogs per person using the field is 6, this is the number legally allowed within the Cheshire West and Chester region breaking this rule would result in being banned from using 'Off Your Lead'

For any bookings over 6 dogs please contact us directly to arrange this.

You can visit our website, offyourlead.co.uk, email us: info@offyourlead.co.uk or call 01928 725038

Please note: Monday-Thursday between 9-2pm there will be a little noise and a waft of chips from the production of our Cheshire Farm business.

1.2 Availability

The fields are open every day from 7am-7pm. Closing time will change throughout the year. See the booking page for available times. The last booking is an hour before closing time.

1.3 Booking Arrangements - Booking is through the website

1.4 Payment is by Debit/Credit card at the time of booking or cash on arrival.

1.5 Cancellation Policy - If you arrive late, the booking cannot be extended.

1.6 Off Your Lead reserve the right to cancel a slot at anytime if deemed necessary

1.7 Please make sure you are on time for your booking and that you leave the field at the end of your booked slot. Late arrivals will not have time carried over.



1.8 By making a booking with us you agree you have read and understood our terms and conditions

1.9 NO SHOWS WILL NOT BE TRANSFERRED OR REFUNDED - if you fail to attend your booking we will not offer a refund or another slot. If you can't attend for any reason please let us know ASAP.

2. Parking

2.1 Parking is available in a sign posted car park, cars are parked and left at owners own risk.

2.2 One car can be within the double gated area, this is hard standing and suitable in all weathers.

3. Maintenance

3.1 Bring your own poo bags and clean up after your dog/s. Dog waste bins can be found at the entrance and around the field

3.2 Off Your Lead will inspect the field and fencing daily to maintain security but please let us know if you spot anything that doesn't look right.

3.3 During winter months the field will be muddy and waterproof boots will be required.

3.4 Do not allow your dog/s to dig holes, this can be dangerous to other field users. Notify a member of the Off Your Lead team if you see a hole so that it can be filled in.

3.5 Please ensure you clean up after yourselves and your dogs at all times. General waste bins can be found within the field

-drinks and snacks are allowed within the field but please ensure nothing is left behind.

-smoking is also allowed but please ensure you use the bins provided.

3.5 On your first visit take the time to inspect the field to ensure that it is suitable for use by your dog/s; fence height, proximity to farm animals etc. if you have any issues please let a member of staff know immediately

4. Code of Ethics

4.1 Harsh handling of dogs, either verbal or physical, is not allowed.

4.2 To maintain the professional integrity of Off Your Lead, dog trainers working with their clients will only be allowed by prior arrangement.

4.3 To maintain the professional integrity of Off Your Lead, professional dog walkers will only be allowed by prior arrangement.



4.4 Dogs must be in good health, fully vaccinated, and up to date with worming, flea and tick treatments. Proof of up to date records should be provided if requested.

4.5 Anyone found to be training dogs for fighting, or is a cause for concern regarding animal cruelty, will be asked to leave immediately and the Police will be informed.

4.6 All dogs must be healthy and fit, if your dog or any dog it lives with is showing signs of ill health i.e. cough, diarrhea, vomiting, you must cancel your booking

5. Training & Agility Equipment

5.1 One to one training sessions and Training Classes (Recall, Lead Walking etc.) can be booked on the field.

6. Entering/Leaving the Field

6.1 Do not arrive more than 5 minutes before the start of your session, early arrivals can be disruptive to those still on the fields. Once in the car park ensure that your dogs do not cause a distraction to those leaving the field; dogs barking at open windows can be very upsetting for some dogs.

6.2 Stay in your vehicle until the previous users have left the field and have got their dogs into their vehicle.

6.3 Do not enter the field before your allocated time.

6.4 Leave the field promptly at the end of your session.

6.5 Keep all dogs on a lead at all times when outside of the secure field. do not get a dog out of the car unless you have a lead and full control.

7. Children

Children are welcome on the field but must be supervised by an adult at all times.

8. Group bookings and Business Bookings

8.1 Group bookings and business bookings must be approved by a member of staff before the booking is confirmed.



8.2 You should hold the relevant professional business liability insurance which covers the activities you will be undertaking while on the premises, and while entering and exiting the park. It must cover the numbers of dog/s in your charge.

If you are a daycare, or similar business, then the amount of dogs you have must correspond to your insurance, this is because you are liable for your client and your clients animal/s at all times regardless of where the training is taking place.

8.3 It is your responsibility to ensure your clients are aware of the conditions that you are accepting, and what that might mean regarding legal responsibility of their dog/s while they are in your charge, and whose liability it is if an injury occurs.

8.4 You must comply with all relevant Government regulations governing control of dogs, and IED (Index of Exempted Dogs)

By making a booking with us you agree you have read and understood our terms and conditions

Declarations:

I have read and accept the above terms of the Field Hire Agreement and acknowledge that:

Off Your Lead has no responsibility for loss, injury or accident that occurs to myself, the dogs in my care, or clients and client's possessions, my equipment, my car, or work vehicle, accompanying friends and family, or for any veterinary bills arising from using the field.

I agree to use the field at my own risk, and I am liable for any damages caused by myself or my dog/s or client's dog/s when using the facility.

I agree to clear up all dog mess and rubbish that results from my visit. There is a dog waste bin and general waste bin provided within the field.

I agree to take all cigarette butt ends with me, or not smoke in the field.

I agree not to make excessive noise, feed any livestock in neighbouring fields, discourage the dog(s) in my charge from digging holes and to fill in any made. If you should find any holes, please let us know.

I agree only to use the agreed parking area and secure field and understand that trespassing onto other areas of the farm may result in prosecution.

I acknowledge that I am responsible for inspecting the field to ensure that it is suitable for use by myself and my client's dog/s, fence height, proximity to farm animals etc prior to using the field.



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I acknowledge that I am responsible for ensuring that any equipment used is suitable for the dog(s) in my charge, paying particular attention to the dog(s) height and age limitations. i.e puppies and agility equipment etc

I agree to keep all dog/s on a lead, at all times, when outside of the secure field.

I agree to vacate the field at the end of my booking time, regardless of what time I arrived.

I agree to remain in my vehicle with my client's and their dog(s) until the previous field user has left the site, and to not arrive prior to my allotted time.

If you have any questions or concerns, please contact the Off Your Lead Team.

You can visit us

Website: <https://offyourlead.co.uk/>

Email: info@offyourlead.co.uk

Telephone: 01928 725038